

COLD RELIEF



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MASSACHUSETTS 1989-90 ENERGY ASSISTANCE PROGRAMS

Commonwealth of Massachusetts
Michael S. Dukakis, Governor

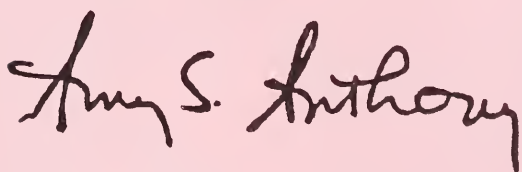
Executive Office of
Communities & Development
Amy S. Anthony, Secretary

October, 1989

The state's Fuel Assistance and Energy Conservation programs have provided important assistance to the Commonwealth's low-income citizens for over fourteen years. During the coldest months, fuel assistance funds help low income households to pay their heating bills. Energy conservation programs provide resources so that income eligible homeowners and tenants can make permanent improvements to their heating systems and better weatherize their homes.

The energy programs administered through the Executive Office of Communities and Development will be facing more limited funding resources in FY 90 and beyond. Over the past several years, the federal government has decreased its support of the Fuel Assistance Program. The state appropriation which supplements Federal Fuel Assistance will be \$12.7 million for FY 90. EOCD will continue to develop alternative methods to maintain the overall program goal of affordable energy costs for low and moderate income households.

This brochure describes the Fuel Assistance and Energy Conservation Programs, providing details on who is eligible and how these programs can be utilized through local agencies. We hope you find this COLD RELIEF brochure to be informative and useful in assisting those you serve to access our energy programs.



Amy S. Anthony
Secretary
Executive Office of Communities
and Development

1989-90 MASSACHUSETTS FUEL ASSISTANCE PROGRAM

The Massachusetts Fuel Assistance Program is designed to help low-income households, both homeowners and renters alike, meet the high cost of home heating. The Program is administered by the State's Executive Office of Communities and Development (EOCD) through 22 local agencies under contract with EOCD.

Eligibility and benefits are determined by gross annual household income, number of household members, and vulnerability to heating costs. Households which document income for less than the full year preceding the date of their application (a minimum of the most recent 4 weeks) will have their income annualized to determine eligibility. Levels of assistance have been established to target the highest benefits to households with the lowest income and greatest energy vulnerability. Benefits can range up to \$675.

Assistance is made in the form of vendor payments on behalf of eligible households which are directly responsible for their own heating bills, and in the form of payment of a percentage of rent for eligible households whose heat is included in rent. Fuel assistance benefits shall not be counted as income toward eligibility for any other assistance programs.

Program funding of up to \$58 million is anticipated from the U.S. Department of Health and Human Services for the 1989-90 heating season. Also, the Massachusetts Legislature has again demonstrated its unique commitment to this Program by an appropriation of \$12.7 million, which is used to supplement Federal funding as well as to establish a separate eligibility category for one and two person households, mostly elderly and handi-

capped, with income just above Federal limits.

Because of the limits of funding and benefits, the Program is neither intended nor able to cover the entire cost of home heating and energy, and eligible households can expect to use their own financial resources for energy costs beyond the amount of fuel assistance benefits. Fuel Assistance payments depend upon the availability of funding and therefore cannot be guaranteed.

Applications for Fuel Assistance will be taken by local agencies from November 1, 1989 to March 31, 1990, to cover heating costs incurred through March 31. An application for Fuel Assistance filed during the 1989-90 heating season will also serve as an application for the various EOOD energy conservation programs described below.



1989-90 MASSACHUSETTS ENERGY CONSERVATION PROGRAMS

Through its network of 29 local agencies, the Executive Office of Communities and Development, Office of Energy Conservation, provides comprehensive energy conservation services that help low-income homeowners and renters increase energy efficiency and comfort in their homes, while lowering the household's heating bills—all at no cost to the household.

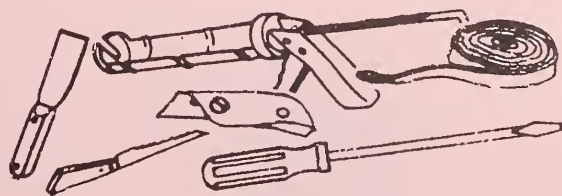
Similar to the Fuel Assistance Program, eligibility is based on annual income and household size and is determined on a case by case basis by the local agency.

EOOD's energy conservation services, which are divided into two overall programs—the Weatherization Program and the Heating System Program, are funded by a combination of sources including the U.S. Department of Energy, the Commonwealth of Massachusetts, and oil company overcharge funds collected and distributed to States by the Federal government.

The WEATHERIZATION PROGRAM can provide up to \$2000 in services including caulking and weatherstripping, attic, wall and perimeter insulation, and installation of storm windows. Local agency staff will perform an energy survey of an eligible household's dwelling to determine which measures are most cost effective, and will make all arrangements for approved work to be performed.

The HEATING SYSTEM PROGRAM can provide an eligible household with emergency burner repair or replacement, system cleaning and tune-up, and heating system repair or replacement as needed. Low-income households experiencing emergency no-heat situations, or simply burdened with excessive heating bills due to an inefficient or malfunctioning system, are encouraged to contact their local agency for this assistance. Heating System Program services are valued from \$60 up to \$2,250, depending on the work performed.

All evaluations and repairs/replacements under the Weatherization and Heating System Programs are performed by agency staff and contractors who are certified or licensed technicians. All completed work is inspected by trained staff to ensure quality and compliance with required standards.



Local Energy Assistance Agencies

- 1 Action for Boston Community Development, Inc. (ABCD)
178 Tremont Street
Boston, MA 02111
(617) 357-6012

2 Action, Inc.
47 Washington Street
Gloucester, MA 01930
(508) 281-3900

3 Berkshire Community Action Council, Inc. (BCAC)
74 North Street
Pittsfield, MA 01201
(413) 445-5671 - Pittsfield
(413) 743-0255 - Adams
(413) 663-3014 - North Adams
(413) 243-0569 - Lee
(413) 528-1947 - Great Barrington

4 Community Action, Inc. (CAI)
25 Locust Street
Haverhill, MA 01832
(508) 373-1971 - Haverhill
(508) 388-4133 - Amesbury

5 CAMBRIDGE
a) City of Cambridge Department of Human Services
51 Inman Street
Cambridge, MA 02139
Cambridge residents:
(617) 491-4367
Somerville residents:
(617) 623-8400
b) City of Cambridge Department of Community Development
57 Inman Street
Cambridge, MA 02139
(617) 498-9034

6 Community Action Program Intercity, Inc. (CAPIC)
92 Hutchinson Street
Revere, MA 02151
(617) 284-8550

7 Citizens for Citizens, Inc. (CFC)
264 Griffin Street
Fall River, MA 02724
(508) 679-0041 - Fall River
(508) 823-6346 - Taunton

8 Community Teamwork, Inc. (CTI)
167 Dutton Street
Lowell, MA 01852
(508) 459-6161 - Greater Lowell
(508) 647-1620 - Greater Waltham

9 Franklin Community Action Corporation (FCAC)
39 Federal Street
Greenfield, MA 01301
(413) 773-3421, 773-9713 - Greenfield

10 Greater Lawrence Community Action Council, Inc. (GLCAC)
350 Essex Street
Lawrence, MA 01840
(508) 686-3915

11 Housing Assistance Corporation (HAC)
460 West Main Street
Hyannis, MA 02601
(508) 771-5400

12 Hampshire Community Action Commission, Inc. (HCAC)
218 State Street
Northampton, MA 01060
(413) 584-6447 - Northampton
(413) 533-1801 - South Hadley, Granby
(413) 283-7630 - Ware, Belchertown

13 Housing Allowance Project (HAP)
145 State Street
Springfield, MA 01103
(413) 785-1251

14 Lynn Economic Opportunity, Inc. (LEO)
113 Munroe Street
Lynn, MA 01901
(617) 581-7220

15 Menotomy Weatherization
730 Massachusetts Avenue
Arlington, MA 02174
(617) 646-1000, ext. 4792

16 Montachusett Opportunity Council, Inc. (MOC)
66 Day Street
Fitchburg, MA 01420
(508) 342-7025
(508) 795-7245 - Auburn

17 New England Farm Workers Council, Inc. (NEFWC)
a) City of Springfield only:
1628-1640 Main Street
Springfield, MA 01103
(413) 733-9715
b) North Central Massachusetts:
Two Heywood Place
31 Lake Street
Gardner, MA 01440
(508) 630-1606 - Gardner
1-800-248-5016 - Outside Gardner

18 North Shore Community Action Programs, Inc. (NSCAP)
98 Main Street
Peabody, MA 01960
(508) 531-8810

19 People Acting in Community Endeavors, Inc. (PACE)
166 William Street
P.O. Box D-626
New Bedford, MA 02742
(508) 999-9920

20 Quincy Community Action Programs, Inc. (QCAP)
1509 Hancock Street
Quincy, MA 02169
(617) 471-4025

21 Springfield Action Commission (SAC)
20 Westminster Street
P.O. Box 1449
Springfield, MA 01101
(413) 787-0785

22 Self Help, Inc. (SHI)
142 Main Street
Brockton, MA 02401
(508) 588-5440
1-800-696-5440

23 SDMERVILLE
City of Somerville Office of Planning and Community Development
City Hall
93 Highland Avenue
Somerville, MA 02143
(617) 625-6600, ext. 2769

24 South Middlesex Opportunity Council, Inc. (SMOC)
354A Waverly Street
Framingham, MA 01701
(508) 620-1230 - Framingham
(508) 478-6460 - Milford
(617) 235-4557 - Wellesley

25 Springfield Redevelopment Authority (SRA)
73 State Street
Springfield, MA 01103
(413) 734-7740

26 South Shore Community Action Council, Inc. (SSCAC)
17 Court Street (REAR)
P.O. Box 3610
Plymouth, MA 02361
(508) 746-6707 - Plymouth
(508) 778-0870 - Hyannis

27 Tri-City Community Action Program, Inc. (TCAP)
341A Forest Street
Malden, MA 02148
(617) 322-6284

28 Valley Opportunity Council, Inc. (VOC)
36 Center Street
Chicopee, MA 01013
(413) 594-6621

29 Worcester Community Action Council, Inc. (WCAC)
340 Main Street
Worcester, MA 01608
(508) 754-7281 - Worcester
1-800-545-4577 - Outside Worcester

30 Housing Information Center (HIC)
205 Millbury Street
Worcester, MA 01610
(508) 757-2203

Community Listing

To Find The Agency, Match The Number Beside The City/Town To Agency Number Above

Heating System Services Weatherization Fuel Assistance			Heating System Services Weatherization Fuel Assistance			Heating System Services Weatherization Fuel Assistance			Heating System Services Weatherization Fuel Assistance			Heating System Services Weatherization Fuel Assistance							
Abington	22	22	22	Deerfield	9	9	9	Lakeville	7	7	7	Norwell	26	26	26	Sutton	29	16	30
Acton	24	24	24	Dennis	26	11	11	Lancaster	17b	16	16	Norwood	22	22	22	Swampscott	14	14	14
Acushnet	19	19	19	Dighton	7	7	7	Lanesborough	3	3	3				Swansea	7	7	7	
Adams	3	3	3	Douglas	29	16	30	Lawrence	10	10	10	Dakbluffs	26	11	11	Taunton	7	7	7
Agawam	28	21	28	Dover	24	24	24	Lee	3	3	3	Oakham	29	16	30	Templeton	17b	16	16
Alford	3	3	3	Dracut	8	8	8	Leicester	29	16	30	Drange	9	9	9	Tewksbury	8	8	8
Amesbury	4	4	4	Dudley	29	16	30	Lenox	3	3	3	Drleans	26	11	11	Tisbury	26	11	11
Amherst	12	12	12	Dunstable	8	8	8	Leominster	17b	16	16	Otis	3	3	3	Tolland	28	13	28
Andover	10	10	10	Duxbury	26	26	26	Leverett	9	9	9	Oxford	29	16	30	Topsfield	18	18	18
Arlington	8	15	15					Lexington	8	15	15				Townsend	17b	16	16	
Ashburnham	17b	16	16	East Bridgewater	22	22	22	Leyden	9	9	9	Palmer	28	21	28	Truro	26	11	11
Ashby	17b	16	16	East Brookfield	29	16	30	Lincoln	24	24	24	Paxton	29	16	30	Tyngsborough	8	8	8
Ashfield	9	9	9	East Longmeadow	28	21	28	Littleton	24	24	24	Peabody	18	18	18	Tyringham	3	3	3
Ashland	24	24	24	Eastham	26	11	11	Longmeadow	28	21	28	Pelham	12	12	12				
Athol	17b	16	16	Easthampton	12	12	12	Lowell	8	8	8	Pembroke	26	26	26	Upton	24	24	24
Attleboro	22	22	22	Easton	22	22	22	Ludlow	28	13	28	Pepperell	8	8	8	Uxbridge	24	24	24
Auburn	29	16	30	Edgartown	26	11	11	Lunenburg	17b	16	16	Peru	3	3	3				
Avon	22	22	22	Egremont	3	3	3	Lynn	14	14	14	Petersham	17b	16	16	Wakefield	14	6	14
Ayer	17b	16	16	Erving	9	9	9	Lynnfield	14	14	14	Phillipston	17b	16	16	Wales	28	21	28
				Essex	2	2	2					Pittsfield	3	3	3	Walpole	22	22	22
				Everett	27	27	27					Plainfield	12	12	12	Waltham	8	15	15
Barnstable	26	11	11					Malden	27	27	27	Plainville	22	22	22	Ware	12	12	12
Barre	17b	16	16	Fairhaven	19	19	19	Manchester	2	2	2	Plymouth	26	26	26	Wareham	26	11	11
Becket	3	3	3	Fall River	7	7	7	Mansfield	22	22	22	Plympton	26	26	26	Warren	29	16	30
Bedford	8	8	8	Falmouth	26	11	11	Marblehead	18	18	18	Princeton	17b	16	16	Warwick	9	9	9
Belchertown	12	12	12	Fitchburg	17b	16	16	Marion	19	19	19	Provincetown	26	11	11	Washington	3	3	3
Bellingham	24	24	24	Florida	3	3	3	Marlborough	24	24	24				Watertown	8	15	15	
Belmont	8	15	15	Foxborough	22	22	22	Marshfield	26	26	26	Quincy	20	20	20	Wayland	24	24	24
Berkley	7	7	7	Framingham	24	24	24	Mashpee	26	11	11				Webster	29	16	30	
Berlin	17b	16	16	Franklin	22	22	22	Mattapoisett	19	19	19				Wellesley	24	24	24	
Bernardston	9	9	9	Freetown	7	7	7	Maynard	24	24	24				Wellfleet	26	11	11	
Beverly	18	18	18					Medfield	24	24	24	Randolph	22	22	22	Wendell	9	9	9
Billerica	8	8	8	Gardner	17b	16	16	Medford	27	27	27	Reading	10	10	10	Wenham	2	2	2
Blackstone	24	24	24	Gay Head	26	11	11	Medway	24	24	24	Rehoboth	7	7	7	West Boylston	29	16	30
Blandford	28	13	28	Georgetown	4	4	4	Melrose	24	24	24	Revere	6	6	6	West Bridgewater	22	22	22
Bolton	17b	16	16	Gill	9	9	9	Mendon	24	24	24	Richmond	3	3	3	West Brookfield	29	16	30
Boston	1	1	1	Gloucester	2	2	2	Merrimac	4	4	4	Rochester	19	19	19	West Newbury	4	4	4
Bourne	26	11	11	Goshen	12	12	12	Methuen	10	10	10	Rockland	22	22	22	West Springfield	28	21	28
Boxborough	24	24	24	Gosnold	26	11	11	Middleborough	26	26	26	Rockport	2	2	2	West Stockbridge	26	11	11
Boxford	4	4	4	Grafton	24	24	24	Middlefield	12	12	12	Rowe	9	9	9	West Tisbury	24	24	24
Boylston	29	16	30	Granby	12	12	12	Middleton	18	18	18	Rowley	4	4	4	Westborough	28	13	28
Braintree	20	20	20	Granville	28	13	28	Milford	24	24	24	Royalston	17b	16	16	Westfield	28	13	28
Brewster	26	11	11	Great Barrington	3	3	3	Millbury	29	16	30	Russell	28	13	28	Westford	8	8	8
Bridgewater	22	22	22	Greenfield	9	9	9	Millis	24	24	24	Rutland	29	16	30	Westhampton	12	12	12
Brimfield	28	21	28	Groton	8	8	8	Millville	24	24	24				Westminister	17b	16	16	
Brocton	22	22	22	Groveland	4	4	4	Milton	20	20	20	Salem	18	18	18	Weston	24	24	24
Brookfield	29	16	30					Monroe	9	9	9	Salisbury	4	4	4	Westport	7	7	7
Brookline	1	1	1	Hadley	12	12	12	Monson	28	21	28	Sandisfield	3	3	3	Westwood	22	22	22
Buckland	9	9	9	Halifax	26	26	26	Montague	9	9	9	Sandwich	26	11	11	Weymouth	20	20	20
Burlington	8	8	8	Hamilton	2	2	2	Monterey	3	3	3	Saugus	14	14	14	Whately	9	9	9
				Hampden	28	21	28	Montgomery	28	13	28	Savoy	3	3	3	Whitman	22	22	22
Cambridge	5a	5b	5b	Hancock	3	3	3	Mount Washington	3	3	3	Scituate	26	26	26	Wilbraham	28	21	28
Canton	22	22	22	Hanover	26	26	26					Seekonk	7	7	7	Williamstown	12	12	12
Carlisle	8	8	8	Hanson	22	22	22					Sharon	22	22	22	Wilmington	3	3	3
Carver	26	26	26	Hardwick	17b	16	16	Nahant	14	14	14	Sheffield	9	9	9	Winchendon	17b	16	16
Charlemont	9	9	9	Harvard	17b	16	16	Nantucket	26	11	11	Shelburne	24	24	24	Winchester	27	27	27
Charlton	29	16	30	Harwich	26	11	11	Needham	22	22	22	Sherborn	3	3	3	Windsor	3	3	3
Chatham	26	11	11	Hatfield	12	12	12	New Ashford	9	9	9	Shirley	17b	16	16	Winthrop	6	6	6
Chelmsford	8	8	8	Haverhill	4	4	4	New Bedford	19	19	19	Shrewsbury	24	24	24	Woburn	27	27	27
Chelsea	6	6	6	Hawley	9	9	9	New Braintree	17b	16	16	Shutesbury	9	9	9	Worcester	29	16	30
Cheshire	3	3	3	Heath	26	26	26	New Marlborough	3	3	3	Somerset	7	7	7	Worthington	12	12	12
Chester	28	13	28	Hingham	3	3	3	Newbury	9	9	9	Somerville	5a	23	23	Wrentham	22	22	22
Chesterfield	12	12	12	Hinsdale	26	26	26	New Salem	4	4	4	South Hadley	12	12	12				
Chicopee	28	13	28	Holbrook	22	22	22	Newburyport	4	4	4	Southborough	24	24	24				
Chilmark	26	11	11	Holden	29	16	30	Newton	1	1	1	Southampton	12	12	12				
Clarksburg	3	3	3	Holland	28	21	28	Norfolk	22	22	22	Southwick	29	16	30				
Clinton	17b	16	16	Holliston	24	24	24	North Adams	3	3	3	Spencer	17b	16	16				
Cohasset	26	26	26	Holyoke	28	13	28	North Andover	10	10	10	Springfield	28	13	28				
Colrain	9	9	9	Hopedale	24	24	24	North Attleboro	22	22	22	Sterling	3	3	3				
Concord	24	24	24	Hopkinton	24	24	24	North Brookfield	29	16	30	Stockbridge	27	27	27				
Conway	9	9	9	Hubbardston	17b	16	16	North Reading	10	10	10	Stoneham	22	22	22				
Cummington	12	12	12	Hudson	24	24	24	Northampton	12	12	12	Stoughton	24	24	24				
				Hull	26	26	26	Northborough	24	24	24	Stow	29	16	30				
				Huntington	12	12	12	Northbridge	9	9	9	Sturbridge	24	24	24				
								Northfield	22	22	22	Sudbury	9	9	9				
Dalton	3	3	3					Northon				Sunderland							
Danvers	18	18	18	Ipswich	2	2	2												
Dartmouth	19	19	19																
Dedham	22	22	22	Kingston	26	26	26												
Deerfield	9	9	9																
Dennis	26	11	11																
Dighton	7	7	7																
Douglas	29	16	30																
Dover	24	24	24																
Dracut	8	8	8																
Dudley	29	16	30																
Dunstable	8	8	8																
Duxbury	26	26	26																
East Bridgewater	22	22	22																
East Brookfield	29	16	30																
East Longmeadow	28	21	28																
Eastham	26	11	11																
Easthampton	12	12	12																
Easton	22	22	22																
Edgartown	26	11	11																
Egremont	3	3	3																
Erving	9	9	9																
Essex	2	2	2																
Everett	27	27	27																

TO CONTACT THE LOCAL AGENCY THAT PROVIDES FUEL ASSISTANCE, HEATING SYSTEM SERVICES, OR WEATHERIZATION IN YOUR AREA, consult the city/town listing on the reverse side of this brochure. Specifics on application requirements, schedules, and locations are available from each agency.

AN INCOME ELIGIBILITY CHART FOR FUEL ASSISTANCE, WHICH ALSO PERTAINS TO ENERGY CONSERVATION PROGRAMS, APPEARS BELOW. Please note that certain Energy Conservation services are available to households of *all* sizes within "Income Range #3," which for Fuel Assistance is limited to one- and two-person households [simply add \$3,570 to the two-person figure of \$14,035, for *each* additional household member].

INCOME ELIGIBILITY CHART

Number of Household Members	Income Range #1 125% of Poverty	Income Range #2 150% of Poverty	Income Range #3 175% of Poverty
1	\$7,475	\$8,970	\$10,465
2	10,025	12,030	14,035
3	12,575	15,090	—
4	15,125	18,150	—
5	17,675	21,210	—
6	20,225	24,270	—
7	22,775	27,330	—
8	25,325	30,390	—
Over 8	add 2,550 for each additional household member	add 3,060 for each additional household member	—
Fuel Assistance Benefit Levels	up to \$675	up to \$450	up to \$300

FOR ADDITIONAL COPIES OF THIS BROCHURE OR FOR GENERAL INFORMATION ON EOCD'S ENERGY ASSISTANCE PROGRAMS, CALL THE STATEWIDE TOLL-FREE EOCD "HEATLINE"—

1-800-632-8175

OFFICE OF FUEL ASSISTANCE
EXECUTIVE OFFICE OF COMMUNITIES AND DEVELOPMENT
100 Cambridge Street, Room 1103
Boston, MA 02202
617-727-3246

OFFICE OF ENERGY CONSERVATION
EXECUTIVE OFFICE OF COMMUNITIES AND DEVELOPMENT
100 Cambridge Street, Room 1303
Boston, MA 02202
617-727-6964